

STREAMLINE YOUR TECHNOLOGY EXPERIENCE

Experience what it's like to have your own technology team with the expertise and understanding required to support your home all day, every day.

30 MINUTE TRIAGE UNLIMITED BASIC SUPPORT

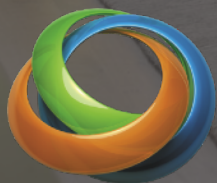
Quick, simple problems deserve quick, easy fixes. That's why we provide instant triage and unlimited basic support to all our clients. Wait no more than 30 minutes before a knowledgeable specialist responds. 24 hours/day, 7 days/week.

TECHNOLOGY MONITORING

Technology can fail you when you need it most, but with technology monitoring we make sure it's ready when you need it.

ADVANCED + URGENT SUPPORT

When nothing seems to be going right and you need a specialist to save the day.



SYMBIO
Technology Simplified

713.780.4601 · symbiosolutions.com



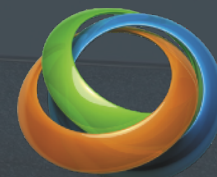
CARE PLAN BENEFITS

	Monitoring	Urgency	Unlimited
30 Minute Triage Remote Support <i>Response within 30 minutes, 24/7</i>	✓	✓	✓
Unlimited Basic Remote Support <i>Troubleshooting, rebooting and workarounds</i>	✓	✓	✓
Internet Monitoring <i>Internet speed and quality</i>	✓	✓	✓
Proactive Systems Monitoring <i>Proactive monitoring of home technology</i>	✓	✓	✓
Urgent Availability <i>Guaranteed support when you need it most</i>		✓	✓
Utilities Account Management <i>Phone, Internet, TV, and Electricity</i>		✓	✓
Personal Technology Support <i>Apple Eco-system Management for the entire family</i>			✓
Advanced Support (Remote + Onsite)	Normal \$175 / hr Urgent \$275 / hr	\$175 / hr	✓
Monthly Fee	\$150	\$300	Customized

24/7 Support Information

call: 713.780.4601

email: support@symbiosolutions.com



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